**Wireless CCTV, LLC (“WCCTV”)** located in Richardson, Texas, is a subsidiary of Wireless CCTV Ltd originally established and located in the UK. WCCTV is the market leader for rapid deployment, mobile surveillance systems specifically designed to deliver video securely and efficiently via 4G LTE networks. (<https://www.wcctv.com>).

In 2021, the Private Equity Firm **LDC**, made a **substantial investment** into WCCTV. This investment will allow us to **rapidly scale and grow** in the United States and continue our services as a market leader.

In addition to this investment, WCCTV has been named as **the overall winner** of the ***10 Ones to Watch* in The Sunday Times BDO Profit Track 100 in the UK**. Published annually, the Sunday Times BDO Profit Track 100 recognizes Britain's private companies with the fastest growing profits.

**The Company prides itself on developing innovative, customer-focused products and providing world-class customer support services.** The Company's range of video surveillance solutions includes:

* Rapid deployment pole cameras
* Mobile surveillance trailers
* Body cameras
* Time lapse video services

**The Job Opportunity: Senior Field Technician**

Work hours are Monday through Friday generally between the hours of 7:00 am and 6:00 pm (may vary based upon customer installation schedule); some overtime is required.  Ability to work one Saturday per month is also required.

Primary responsibilities of the position include providing support to the existing team with installation, de-installation and maintenance of surveillance and security equipment in the DFW Metroplex and throughout the State of Texas. Additional responsibilities include:

1. **Installation of WCCTV Systems at customer locations/sites**
* Installation & de-installation of Solar surveillance Trailers & systems
* Fault Diagnosis & Maintenance of low voltage Camera systems
* Surveying Sites
* Completing installation sign off paperwork
* Testing of products before deployment
* Programming surveillance cameras / Routers and equipment
* Managing personal tool & vehicle Inventory
* Adhering to all field safety requirements of Wireless CCTV and its’ customers
1. **Business Improvement**
* Assist in the implementation of improvements wherever possible to reduce costs and improve time efficiency
* Assist and update production processes and documentation

## **Supervision and Training of Field Technicians**

* + - Assisting the recruitment of Field Technicians
		- Supervising other Field Technicians on site and if required in the workshop
		- Maintain quality standards within the field technician team
		- Train and develop Field Technicians
		- Identify training needs of Field Technicians via Assessments
		- Conducting Quarterly reviews of Field Technicians
		- Remedial fault analysis / technical support
		- Supporting the Company’s Service & Technical support teams

**Education and Experience Requirements:**

* High school degree or equivalent; 3 to 5 years of prior work experience in the electronic security technology, electronics or related industry required. Prior product installation experience preferred.
* Experience with hand tools, test equipment, multi-meter, digital analyzer and commissioning devices.
* Ability to travel within and outside of the DFW metroplex using company provided vehicle.
* Must have a valid state driver’s license and good driving record.
* Demonstrated effective time management, planning and organization skills along with ability to multi-task as this is a “hands on” role.
* Effective technical troubleshooting and problem resolution skills required.
* Excellent communication skills and ability to interact with internal staff and customers as well as train other Field Technicians.
* Physical requirements include driving, seeing, lifting, and carrying up to 50 pounds regularly, climbing ladders, bending, reaching and fine motor skills/hand dexterity for the use of tools and computer equipment.
* Advanced computer skills to include MS Office and diagnostic software (e.g., PC-based).

**Compensation and Benefits:**

* Starting hourly rate of $19 - $21 with potential increase after successful completion of a 12-week probationary period.
* Company provided medical, dental, vision and life insurance along with 401(k) Plan with Company match.
* 10 days of vacation/paid time off (increases with length of service) along with 7 paid Company holidays.

WCCTV is committed to the success of its employees and demonstrates this through our development of people. The successful candidate can expect to receive comprehensive training, coaching and support as well as opportunities for advancement.

Interested applicants should send their resume to: humanresourcesUS@wcctv.com

**WCCTV is an Equal Opportunity Employer.**