**Field and Product Support Engineer**

**The Role**

Wireless CCTV LLC has an exciting opportunity for a **Field and Product Support Engineer** to join the team based in Richardson, Texas. You will be assisting the existing team with the installation and maintenance of video surveillance and security equipment throughout the US. This is an excellent opportunity to develop your career with a company that has a proven track record of developing staff.

The key responsibilities include, but are not limited to:

* Installation and maintenance of video Surveillance and security equipment throughout the US (70% DFW, 20% TX, 10% out of state)
* To test all products ensuring the exact specification and quality is met as well as completing the task within the agreed timescales.
* To support existing USA customers with their surveillance products in line with the US based technical support function
* To maintain a stock management system, ensuring the stock is up to date and kept in an orderly condition
* Prepare, test and maintain tradeshow equipment for sales and marketing team.
* Become a product champion for surveillance dome and trailer range

**The Company**

WCCTV are a leading provider of wireless video surveillance solutions specifically designed to transmit live and recorded video over cellular networks.

The Company's product portfolio includes rapid deployment pole cameras, solar-powered mobile surveillance trailers and time lapse video solutions.

The rapid deployment capability of WCCTV's systems allows end users to target specific locations where surveillance is required, both quickly and at a significantly reduced cost over fixed surveillance cameras. The portable nature of the cameras allows them to be easily relocated should the user’s requirements change.

Founded in the UK in 2001, WCCTV has continually been at the forefront of innovation in cellular-based video surveillance. The Company launched its US operation in 2015, and has since supplied its award-winning, customer-focused mobile surveillance systems to government agencies, law enforcement and Homeland Security organizations, as well as to construction companies, oil and gas providers, commercial organizations and security solution integrators.

**The Benefits**

The benefits are:

* Competitive salary + 10 days holiday (increases with length of service) + 6 public holidays
* Contribution from the company towards medical, dental, vision cover

**The Person**

The key qualifications, skills and qualities for the role are:

* Basic qualifications – High school diploma
* Ideally a minimum of 3 years experience with CCTV cameras, computer networking and IP addresses/networks
* Good oral and written communication skills, and able to build relationships with clients and fellow colleagues
* Able to work alone or as part of a team
* Hard-working, dedicated and attentive in every aspect of their work
* Willingness to travel
* Valid US driving license

If you are keen on joining this exciting, forward thinking company and taking the next step in your career, then please send a copy of your CV and a cover letter to magdalenadziekan@wcctv.com